Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011.

Date filed:

February 27, 2012

Name of company covered by this certification: Lightyear Network Solutions, LLC ("Lightyear")

Form 499 Filer ID:

812066

Name of signatory:

John J. Greive

Title of signatory:

Vice President of Regulatory Affairs

I, John J. Greive, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company utilizes operating procedures as detailed in the accompanying statement in compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI

Signed

John J. Greive / Vice President of Regulatory Affairs

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Statement of CPNI Procedures and Compliance

Lightyear Network Solutions, LLC ("Lightyear") does not use or permit access to CPNI to market any services outside of the "total services approach" as specified in 47 CFR §64.2005. Nor does the Company allow affiliates or third parties access to CPNI for marketing-related purposes. If Lightyear elects to use CPNI in a manner that does require customer approval, it will follow the applicable rules set forth in 47 CFR §64.2001 et seq., including the institution of operational procedures to ensure that the appropriate notification is provided and customer approval is obtained before CPNI is used or disclosed. Lightyear will develop and implement an appropriate tracking method to ensure that customers' CPNI approval status can be verified prior to using CPNI for marketing-related purposes. The Company will also adopt the requisite record-keeping requirements should it use CPNI in the future for marketing-related purposes.

Consistent with the Commission's rules, Lightyear uses, discloses, and permits access to CPNI without customer approval for the purposes of: (1) billing and collecting for services rendered; (2) protecting the rights and property of Lightyear, other users, and other carriers from unlawful use; (3) providing inside wiring, installation, maintenance, and repair services; and (4) providing or marketing services that are within the same class of services to which the customer already subscribes.

Lightyear has implemented procedures whereby it will not provide CPNI without proper customer authentication and does not provide call detail records over the phone. Call detail records are provided exclusively via e-mail or U.S. mail, to the postal or electronic address of record. In order to authenticate a customer's identity prior to disclosing CPNI, Lightyear authenticates the customer using a variety of methods.

Lightyear has implemented procedures to provide our Customers with online access to their account. Customers must provide their own login, and password in accordance with the CPNI guide lines. Furthermore, Lightyear utilizes appropriate authentication methods under the CPNI rules for lost or forgotten online passwords.

Lightyear has implemented procedures to provide law enforcement with notice should a breach of CPNI occur. After notifying law enforcement and unless directed otherwise, Lightyear will notify affected customers. Lightyear will maintain a record of any CPNI-related breaches for a period of at least two years.

All Lightyear employees have been personally provided with a copy of Lightyear's CPNI Protection Policy, and a copy of these policies is posted on the bulletin board in all Departments. All employees are required to maintain the confidentiality of all information, including customer information that is obtained as a result of their employment by Lightyear. Employees who do not abide by these policies or otherwise permit the unauthorized use or disclosure of CPNI will be subject to discipline, including possible termination.